



Basic Menu Testing for POS Integrations

Audience:

Technical Teams, Customer Success Teams, and Client's POS programmer

Objectives:

This article provides a checklist of basic menu testing to see how the integration behaves within the POS. This is an important step in the deployment process. This checklist is to be used as a guide based on Olo features. Please be sure to test all features, if applicable, to verify they work as expected in Olo as well as in the POS. This includes POS level printing and reporting.

Note: This checklist should only be used after the Company menu programming has been completed, the menu has been added to the testing store(s), all mismatches have been resolved, and the Price Updater has been run. **Not all Olo features can be tested if they are not applicable for the POS or brand.**

Helpful Articles:

[Find your store URL address](#)

[Fixing Menu Mismatches](#)

[Running Price Updater](#)

Pay close attention to POS reporting and kitchen printing on ALL test orders. These are controlled solely by the POS. Any issues or changes would be addressed by the POS Provider.

MENU	DONE
Submit an order with a menu item.	<input type="checkbox"/>
Submit an order with a menu item with a non-priced and priced modifier.	<input type="checkbox"/>
Submit an order menu item with a modifier code. (no, add, sub, etc.)	<input type="checkbox"/>
Submit an order with a Combo Meal.	<input type="checkbox"/>
Submit an order with an item with a type reference.	<input type="checkbox"/>
Submit an order with a quantity of an item.	<input type="checkbox"/>
Submit an order with a modifier with a quantity.	<input type="checkbox"/>
PRICING	
Verify all prices match on the ordering site compared against the POS. - This includes the main items as well as priced modifiers.	<input type="checkbox"/>
Manually change a price in the POS, manually run the price updater, and confirm the price has been updated on the ordering site.	<input type="checkbox"/>

TENDERS		
	<p>Submit an order using the "In-Store" payment type.</p> <p>- Did the order appear open on the POS?</p>	<input type="checkbox"/>
	<p>Submit an order paid by Visa & check for correct POS reporting.</p> <p>- Mock Vendors use card #4111111111111111 / Any Exp Date, CVV, & Zip</p>	<input type="checkbox"/>
	<p>Submit an order paid by Mastercard & check for correct POS reporting.</p> <p>- Mock Vendors use card #5555555555554444 / Any Exp Date, CVV, & Zip</p>	<input type="checkbox"/>
	<p>Submit an order paid by Amex & check for correct POS reporting.</p> <p>- Mock Vendors use card #370000000000002 / Any Exp Date, CVV, & Zip</p>	<input type="checkbox"/>
	<p>Submit an order paid by Discover & check for correct POS reporting.</p> <p>- Mock Vendors use card #601111111111117 / Any Exp Date, CVV, & Zip</p>	<input type="checkbox"/>
	<p>Submit an order paid by Gift Card & check for correct POS reporting.</p> <p>- Please reach out to your 3rd party Gift Card provider for test cards.</p>	<input type="checkbox"/>
	<p>Submit an order paid by a Loyalty Redemption & check for correct POS reporting.</p> <p>- Please reach out to your 3rd party Loyalty provider for test cards.</p>	<input type="checkbox"/>
	<p>Submit an order paid by each marketplace & check for correct POS reporting.</p> <p>- Please reach out to each Marketplace for their testing websites.</p>	<input type="checkbox"/>

HANDOFF MODES		
	Submit an order using Pickup.	<input type="checkbox"/>
	Submit an order using Delivery.	<input type="checkbox"/>
	Submit an order using Curbside. - Confirm custom fields (Make, Model, & Color) record correctly.	<input type="checkbox"/>
	Submit an order using Carry Out.	<input type="checkbox"/>
	Submit an order using Dine In. - Confirm applicable custom fields record correctly.	<input type="checkbox"/>
	Submit an order using Drive-Thru. - Confirm applicable custom fields record correctly.	<input type="checkbox"/>
	Submit one order per Marketplace per handoff mode.	<input type="checkbox"/>
	Confirm POS level reporting is accurate per handoff mode.	<input type="checkbox"/>
DISCOUNT		
	Submit an order with a coupon and confirm it posts to the POS property, including an accurate subtotal in Olo and in the POS.	<input type="checkbox"/>
DISPATCH		
	Submit a Dispatch order with a fee and tip and confirm it is posting to the POS correctly.	<input type="checkbox"/>

RAILS	
Submit a Rails order from EACH Marketplace and confirm it is posting to the POS correctly.	<input type="checkbox"/>
IN-HOUSE DELIVERY	
Submit a Delivery order with a fee and tip and confirm it is posting to the POS correctly.	<input type="checkbox"/>

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